

Emilio J. Páez Cajas

Senior Technical Project Manager | Product Owner | Scrum Master | Technical Lead

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PROFESSIONAL SUMMARY

Senior Technical Project Manager and Mechatronics Engineer with 11+ years delivering software, SaaS, data, VR and web products for US companies, fully remote. Product Owner and Scrum Master for distributed teams of up to 50 across engineering, QA, design, marketing and compliance. Hands-on technical lead who reviews pull requests, ships WordPress and Shopify fixes, and uses AI (Claude, ChatGPT, Lovable, Figma AI) to keep documentation, QA and prototypes ahead of the sprint. Built Jira delivery frameworks that cut QA incident response time by 50% and manual reporting by 40%. AWS Partner accredited, Upwork Expert-Vetted (top 1%), experienced with HIPAA, WCAG and app store compliance. Bilingual English and Spanish.

CORE COMPETENCIES

Technical Project Management · Program Management · PMO Leadership · Product Ownership · Product Roadmaps · Backlog Management · User Stories and Acceptance Criteria · Scrum · Kanban · Agile and Hybrid Delivery · Sprint Planning · Release Management · SDLC · Risk Management (RAID) · Root Cause Analysis · Change Management · Stakeholder Management · Executive Reporting · KPIs and OKRs · Budgeting and EVM · Vendor and Contractor Management · Data Warehousing · API Integrations · ERP Implementation · Website Management · E-commerce · Healthcare SaaS (HIPAA) · Accessibility (WCAG 2.x) · AI-Augmented Project Management · Workflow Automation · Technical Hiring · Distributed Team Leadership

PROFESSIONAL EXPERIENCE

Senior Technical Project Manager, Product Owner and Scrum Master | Upwork (Expert-Vetted) Aug 2022 – Present

Remote | Concurrent engagements for US clients: clinical genomics SaaS startup, website management agency, product company, project management consultancy, creative agency. 5.0 rating, top 1%.

- **Clinical SaaS (2025 – Present):** Lead delivery as Technical PM and Scrum Master of a HIPAA-regulated clinical decision-support platform with a distributed team of engineers, designers, AI specialists and QA; run sprint planning, refinement, stand-ups, retrospectives and Friday executive demos in Jira.
- Created the clinical rulebook as the single source of truth translating clinical and genomic language into testable requirements; coordinated a PostgreSQL migration and a front-end vendor handover with 0 sprints lost.
- Track contractor performance against committed estimates with Clockify, flag variances weekly and resolve them with path-to-green plans; built Claude onboarding and continuity prompts for AI-assisted documentation and QA.
- **Website management (2025 – 2026):** PM and Account Manager for a book of 20 to 40 WordPress, WooCommerce and Shopify sites: scoping, Jira tickets, QA, releases, hosting, DNS, plugin governance, Core Web Vitals and SEO; designed the PM technical interview program and interviewed candidates.
- **PMO and growth (2025 – Present):** Run the PMO for a product company (leadership syncs, decision log, phased roadmap, documentation system); delivered SEO, Google Ads and conversion tracking for a consultancy and rebuilt its website in Lovable.
- **Creative agency (Aug 2022 – Mar 2024):** Senior PM for web and SaaS projects for B2B clients; led Figma design reviews, WCAG and WAI-ARIA compliance, usability testing, hiring and cost control.

Founder, AI and Web Development Studio | AfterEP 2025 – Present

- Fractional technical PM and builder for small businesses: WordPress store security incident response and Shopify migration, marketplace rebuild proposal, AI prototypes in Lovable and Figma AI, automations in n8n, Make and Zapier.

Senior VR Project Manager and Product Owner | TRIPP, Inc., Los Angeles, CA Feb 2024 – Jan 2025

- Delivered TRIPP's VR wellness platform on Apple Vision Pro, Meta Quest, iOS and Android (Unity) from requirements to global rollout in under 12 months with about 50 developers, 10 QA engineers and 6 designers.
- Built the delivery framework: one Jira board integrated with GitHub, Zapier and Plastic SCM, 1,000+ tickets per sprint with JQL views per department; cut QA and bug incident response time by 50% and post-launch bugs by 30%.
- Product Owner for the mobile app: backlog prioritization, sprint and release planning, Apple, Google and Samsung store compliance; iterated team working agreements that cut the daily call from 60 to 15 minutes.

Technical Project Manager, Data and Analytics | Data Sleek LLC, Los Angeles, CA

Aug 2022 – Mar 2024

- Managed data warehouse, SaaS integration and analytics projects on Snowflake, dbt, Fivetran, AWS (S3, Snowpipe), BigQuery and MySQL using a 7-phase plan from discovery to data quality.
- Built dashboards and KPI tracking in Power BI, Tableau and Looker Studio and automated reporting, reducing manual reporting by 40%; led an offshore engineering team in India on capacity and velocity.

Senior Technical Project Manager | Kruger Corp, Quito, Ecuador

Mar 2020 – Sep 2022

- Led an ERP implementation and API integrations that improved operational efficiency by 18%; implemented Single Sign-On across integrated systems.
- Owned roadmaps and product backlogs for cross-functional Agile teams, prioritizing features with KPI and CPI data; authored the xTrim summary on agile methods and AI adoption.

Technical Lead Engineer | Universidad Internacional del Ecuador (UIDE)

Jun 2018 – Feb 2020

- Led EdTech LTI integrations for the university's learning platform; technical lead of an automated pruning machine (FEM safety verification, electronics, SolidWorks simulation, operator HMI, technician documentation).

Earlier Roles

Nov 2015 – May 2018

- Assistant Project Engineer, CELEC EP (Feb – May 2018): thermoelectric plant control-room operations; built the asset database and led file digitization.
- Project Manager (Feb 2017 – Feb 2018) and Junior Project Manager (Nov 2015 – Feb 2017), UIDE: timelines, budgets and resources for multidisciplinary engineering projects.

TECHNICAL SKILLS

Project and Product: Jira (expert: JQL, automation, dashboards), Confluence, ClickUp, monday.com, Asana, Smartsheet, Notion, Microsoft Project, Trello

AI and Automation: Claude, ChatGPT, Microsoft Copilot, Lovable, Figma AI, prompt engineering, Zapier, Make, n8n

Web and E-commerce: WordPress, WooCommerce, Shopify, Webflow, HTML, CSS, JavaScript, GA4, Google Tag Manager, SEO, Google Ads, Cloudflare, DNS

Data and Cloud: AWS, Azure, Snowflake, dbt, Fivetran, BigQuery, PostgreSQL, MySQL, SQL, Python, Power BI, Tableau, Looker Studio

Engineering and Design: GitHub, Bitbucket, CI/CD, Plastic SCM, Unity, ShapesXR, Figma, Sketch, Adobe XD, SolidWorks, SCADA

CRM, ERP and Compliance: HubSpot, Salesforce, Microsoft Dynamics 365, ERP, HIPAA, WCAG 2.x, WAI-ARIA, App Store and Google Play

EDUCATION

B.E. Mechatronics, Robotics and Automation Engineering | Universidad Internacional del Ecuador (UIDE, 2021 Arizona State University partner)

Published research: knee rehabilitation prototype; electric-guitar playing system; automated detergent dosing system (X Jornadas Científicas en Investigación, Ciencia y Tecnología).

CERTIFICATIONS AND LANGUAGES

AWS Partner Accreditation, Technical (2022) · AWS Partner Accreditation, Business (2022) · Upwork Expert-Vetted · Agile Project Management Certification (Scrum + Jira) · monday.com, ClickUp and Atlassian Certified Partner · IBM Agile Explorer · Google Data Studio · IPMA Project Management · PMI-ACP (in progress)

Languages: Spanish (native) · English (fluent, professional; US clients since 2018)